

# Franco Fire Detection Ltd

## Fire Alarm & Emergency Lighting Systems

### Design-Installation-Maintenance-Repairs

Fern Lodge, 4 Chapel Road, and Northenden, Manchester, M22 4JW, England

Tel: 0161 945 5252 Fax: 0161 945 5656 Email: enquiries@francofireddetection.co.uk



In accordance with

Fire Alarms - **BS5839-1:2002+A2:2008**

Emergency Lights - **BS 5266-1:2005**

Dry Risers - **BS9990:2006 + BS5306-1:2006**

Extinguishers - **BS5306-3:2009**

## WEBSITE PAYMENT CONDITIONS

### TERMS OF PAYMENT

Payments made through the website are via PayPal & do not require you to have a PayPal account. **PAYMENTS MADE VIA THE WEBSITE ARE SUBJECT TO A 3.8% HANDLING CHARGE THAT IS ADDED AT THE CHECKOUT.** Payments made without the handling charge will be subject to further payment charges at the discretion of the company. Please reference your invoice number upon payment; this shall be placed in the description field. **Please Note that the minimum order value is £50.00 (ex VAT)**

### INSTALLATION QUOTATION CONDITIONS

#### VALIDITY

This quotation is not an offer to proceed and shall be valid (unless withdrawn by us) for 60 days from its date. If you wish to place an order please ensure you use the Quotation reference.

#### THE SYSTEM

The fire alarm installation will be carried out in accordance with the current edition of the IEE wiring regulations in conjunction with BS7671 using fire resistant red FP type cable, clipped direct to the fabric of the building and/or above false ceiling where possible installed on existing cable tray work installed to BS5839-1:2002

#### INSTALLATION

This quotation allows for the installation on a continuous basis through a single uninterrupted period during our normal working hours of Monday to Friday between 8.30am – 5.00pm.

#### COMMISSIONING

Our quotation allows for commissioning in a continuous and uninterrupted period during our normal working hours, of Monday to Friday between 8.30am – 5.00pm.

#### TERMS AND CONDITIONS

This quotation is subject to the completion of a satisfactory credit check by the company, and subject to the following terms and conditions.

#### TERMS OF PAYMENT

Net cash settlement 30 days from date of progress invoice for materials despatched from time to time as available, or to suit installation programme, and for installation work carried out to date. Final settlement one month after completion of the installation of all materials included within this quotation. Franco Fire Detection does not agree to any retention on quotations, unless specified at date of enquiry.

We reserve the right to bond and fully invoice any available equipment on which delivery cannot be accepted. If you do not currently hold a valid credit account with Franco fire detection there will be further terms & Conditions relating to payment for works please contact us for further details.

#### NOTE

Our quotation is based upon the information provided by yourselves at the time of your enquiry. Prior to acceptance of an order, we will require detailed drawings of the risk area to enable us to confirm our offer. Should there be any variations, we reserve the right to amend the contract price accordingly.

The quantities upon which our offer is compiled are based upon details of the buildings and plant taken by a member of our staff, as they existed at the time of the survey.

In the event of any modifications or alterations being made to buildings and plant between the date of our survey and the completion of the work, we reserve the right to amend the contract price accordingly.

In the cases where we prepare our quotation without full knowledge as to the layout of ductwork, lighting or other possible obstructions, any additional materials or equipment required to difficulties in positioning of equipment in relation to these items, will be charged extra to the contract and notified to your good selves at the time of the installation.

#### ACCESS AND SAFETY

During the installation, commissioning and warranty periods, all access step ladder up to two metres is included in our price. Access equipment required to work above this height should be provided by you without charge, and work areas made safe and classified non-hazardous.

## VARIATIONS OR UNPRICED WORKS

All our representatives and operatives have strict instructions not to carry out any additional or variation works, unless in receipt of written instructions from yourselves.

Such variations or unpriced works will be charged for either following your acceptance of our supplementary quotation, or against our schedule of rates.

#### AUDIBILITY

We believe your arrangement of sounders will provide adequate audibility throughout the protected area in accordance to the requirements of BS 5839 Pt 1:2002 (65dB minimum or 5dB above ambient or 75dB at bed head for sleeping risks). However, since audibility test cannot be performed until the alarm system is installed; we are unable to guarantee this. Any modifications required would be subject to a variation order and are not included within the quotation sum given above.

#### CLIENT'S RESPONSIBILITY

Our quotation does not include for civil works, carpentry, decorating, paintwork, lighting nor making good work usually carried out by builders, Plasterers, electricians or masons, unless specified elsewhere in this document.

The removal and replacement of stock, furniture, carpets, fixtures and fittings is to be carried out by others and is not included for in our quotation. Also we do not include for the removal and replacement of false ceilings or flooring, which is to be carried out by a specialist contractor.

#### WARRANTY

All items supplied by us are warranted for a period of twelve months from the date of commissioning, or supply, in respect of defects in components and workmanship. This warranty is limited to repair or replacement at our discretion, during normal working hours

## MAINTENANCE QUOTATION CONDITIONS

#### VALIDITY

This quotation is not an offer to proceed and shall be valid (unless withdrawn by us) for 60 days from its date. If you wish to place an order please ensure you use the quotation reference.

#### MAINTENANCE

This quotation allows for the maintenance on a continuous basis through a single uninterrupted period during our normal working hours of Monday to Friday between 8.30am – 5.00pm. Unless specified within quotation.

#### TERMS AND CONDITIONS

This quotation is subject to the completion of a satisfactory credit check by the company, and subject to the following terms and conditions.

#### TERMS OF PAYMENT

Nett cash settlement 30 days from the date of our invoice, payment will be paid annually and be in advance

#### ACCESS AND SAFETY

During the maintenance, all access equipment up to three metres is included in our offer; access equipment required to work above this height will be chargeable or be provided by you free of charge.

## FIRE ALARM MAINTENANCE CONDITIONS

#### CONTRACT CONDITIONS

Upon Acceptance of Fire Alarm Maintenance quotations the following additional conditions will apply: It will be your responsibility to provide at your own expense, any assistance as the company's engineer may need to verify correct operation of audible alarms. At our discretion third party companies may be engaged at any time to fulfil contractual obligations, additional work or call outs. The Company must be informed of any changes of the "responsible person" or ownership of the Fire Alarm.

#### TERMS OF PAYMENT

Nett cash settlement 30 days from the date of our invoice, payment will be paid annually and be in advance. All goods remain the property of the Company until paid for in full. You agree to pay additional costs as may be incurred should it be necessary for the tests to be made outside the company's normal working hours. (Mon to Fri 08.30-17.00)

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Extinguishers - **BS5306-3:2009**

The maintenance agreement may be terminated by either party by three months notice in writing expiring at any time. However failure to comply with the correct procedure a cancellation charge of £100.00 will apply.

The company shall not be liable for any loss or damage, howsoever caused, suffered by the subscriber or any other person or servant or agent of the subscriber arising either directly or indirectly from the carrying out of the service by the company, its servants or agents or howsoever else arising and whether or not such loss or damage is caused directly or indirectly by the company, its servant or agents. The company shall not be liable for special or consequential damages. The company agrees to respond to emergency call outs within a minimum response time of 8 hours and a maximum response time of 24 hours.

#### EMERGENCY LIGHTING MAINTENANCE CONDITIONS

##### CONTRACT CONDITIONS

Upon Acceptance of Emergency Lighting Maintenance quotations the following additional conditions will apply:

In Accordance with BS5266-1:2005 properties require one emergency lighting discharge of 3 Hours this will be achieved in one service visit, for those clients who provide their own risk assessment labelling the property as low risk, 2 service visits with a 1Hr discharge each time will be surfactant instead of a 3Hr discharge.

It will be your responsibility to provide at your own expense, any assistance as the company's engineer may need to verify correct operation of emergency lights.

##### TERMS OF PAYMENT

Nett cash settlement 30 days from the date of our invoice, payment will be paid annually and be in advance. All goods remain the property of the Company until paid for in full. You agree to pay additional costs as may be incurred should it be necessary for the tests to be made outside the company's normal working hours. (Mon to Fri 08.30-17.00)

The maintenance agreement may be terminated by either party by three months notice in writing expiring at any time. However failure to comply with the correct procedure a cancellation charge of £100.00 will apply.

The company shall not be liable for any loss or damage, howsoever caused, suffered by the subscriber or any other person or servant or agent of the subscriber arising either directly or indirectly from the carrying out of the service by the company, its servants or agents. The company shall not be liable for special or consequential damages.

#### DRY RISER MAINTENANCE CONDITIONS

##### CONTRACT CONDITIONS

Upon Acceptance of Dry Riser Maintenance quotations the following additional conditions will apply:

The company agrees from the date of this agreement until it is determined in the manner hereinafter contained:

Once in every: *12 Months to complete Wet test of dry riser*

Once in every: *6 Months to complete Visual Inspection of dry riser*

It is recommended that regular inspection of the installation be carried out by the user or the user's representative to ensure that There is no visible damage or obvious missing parts; The inlet box is locked and is not obstructed; Landing valves are not obstructed; Landing valves are in the closed position and secured; Check that the electrical earth is still intact and complies with the requirements of BS 7430:1991 Code of Practice for Earthing. Check fire hydrant within the vicinity is clearly marked and free from obstruction. Check fire hydrant for any signs of damage around the surface plates or pit area

Dry Riser's will be wet tested using fire hydrants within the vicinity of the property to ensure that the hydrants are operational. If there are no accessible fire hydrants or the customer does not require these hydrants to be utilised, then the customer must specify that they require the wet test to be carried out without using the local fire hydrant. This in turn will require a specialist water carrying vehicle to attend the property. Additional fees will be applicable.

#### TERMS OF PAYMENT

Nett cash settlement 30 days from the date of our invoice, payment will be paid annually and be in advance. All goods remain the property of the Company until paid for in full. Overdue accounts will incur a service charge of £10 per month. Any internal administration time and costs or outside agency fees incurred in recovering overdue amounts associated against this invoice will be added to the invoice total. You agree to pay additional costs as may be incurred should it be necessary for the tests to be made outside the company's normal working hours. (Mon to Fri 08.30-17.00) The maintenance agreement may be terminated by either party by three months notice in writing expiring at any time. However failure to comply with the correct procedure a cancellation charge of £100.00 will apply. Failed Maintenance Attendants Fee will be applicable when an engineer visit has been arranged, with the customer & due to circumstances beyond our control failed to complete the test due to inaccessible means.

The company shall not be liable for any loss or damage, howsoever caused, suffered by the subscriber or any other person or servant or agent of the subscriber arising either directly or indirectly from the carrying out of the service by the company, its servants or agents. The company shall not be liable for special or consequential damages

#### EXTINGUISHERS MAINTENANCE CONDITIONS

##### CONTRACT CONDITIONS

To provide a periodic inspection on the Fire Appliances at the customers agreed premises in accordance with the current British Standards, reasonable facilities being provided for the companies service engineers to carry out their duties. Service frequency to be an approximate period of 12 months or earlier if called to do so. Every effort is made to ensure the Company adheres to regular service intervals, but it is the customer's responsibility to ensure that we are informed of any due service arrangements. On each service the fire appliances shall be examined and a report given on their condition. If any are found to be defective, they are to be refilled, made good or replaced. The labour cost of any repairs and components required shall be charged separately. The customer agrees that the method employed in repairing or making good shall, be decided by the company. Interim call outs shall be charged additionally at the stated fees and hourly rates. Parts and refills may be charged additionally.

It is the customer's sole responsibility to ensure ongoing serviceability of the Fire Appliances by regular checks as per the British Standard stated as at least monthly. It is a specific term that no liability for any failure of the Fire Appliances, damage or injury either directly or indirectly will be accepted. The customer shall inform the company of any event which could be detrimental to the normal operation of the appliances I.E if used damaged, or lost. The Company must be informed of any changes of the "responsible person" or ownership of the Fire Appliances.

This Contract is non-transferable.

At our discretion third party companies may be engaged at any time to fulfill contractual obligations, additional work or call outs.

The Company reserves the right to amend the service charges at its discretion.

##### TERMS OF PAYMENT

Nett cash settlement 30 days from the date of our invoice, payment will be paid annually and be in advance. Overdue accounts will incur a service charge of £10 per month. Any internal administration time and costs or outside agency fees incurred in recovering overdue amounts associated against this invoice will be added to the invoice total. All goods remain the property of the Company until paid for in full. The term of this contract shall be for a minimum period of one years and thereafter ongoing until either party terminates the agreement in writing not less than three months before the next due service date. However failure to comply with the correct procedure a cancellation charge of £100.00 will apply. You agree to pay additional costs as may be incurred should it be necessary for the tests to be made outside the company's normal working hours. (Mon to Fri 08.30-17.00) Failed Maintenance Attendants Fee will be applicable when an engineer visit has been arranged, with the customer & due to circumstances beyond our control failed to complete the test due to inaccessible means. The company

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shall not be liable for any loss or damage, howsoever caused, suffered by the subscriber or any other person or servant or agent of the subscriber arising either directly or indirectly from the carrying out of the service by the company, its servants or agents. The company shall not be liable for special or consequential damages.

## GENERAL CONTRACT CONDITIONS

### SUMMARY CONDITIONS

In the event that any of the terms and conditions herein shall be invalid this agreement shall be construed as if any such invalid terms and conditions were deleted to the effect that the remaining terms and conditions shall remain in full force and effect.